### Competency Framework

<table>
<thead>
<tr>
<th>Name</th>
<th>Go Spike Activator</th>
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<tbody>
<tr>
<td><strong>Role overview</strong></td>
<td>To coordinate and deliver high quality recreational volleyball sessions to increase the number of 16+ playing volleyball on a regular basis</td>
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#### Education & Experience
**Essential:**
- Leadership qualification (sport or activity) or a coaching qualification (UKCC L1 or 2)
- Leading or coaching experience – ideally in volleyball but not essential
- Be willing to attend a Safeguarding & Protecting Children course and complete a DBS check through Volleyball England
- Experience of working in a role where good customer service is vital
- Enthusiasm for volleyball and to increase the number of people playing

**Desirable:**
- First aid qualification
- Basic level and range of ICT skills
- Basic understanding of sport and club landscape

#### Personal skills (Essential)
- Excellent communicator with people of all ages and backgrounds
- Able to enthuse people to build confidence and get them involved
- Good organisational skills to plan and deliver sessions suitable to different abilities
- Approachable, energetic and understanding
- Excellent verbal, listening and presentation skills
- Flexible in approach to adapt to participants’ needs
- Able to manage challenging behaviours
- Communicate clear goals and achieve buy in

#### Teamwork and Drive (Essential)
- Ability to reflect on sessions and develop/change sessions depending on participants’ demands/needs
- Driven, self-motivated and ability to work independently
- Encourages and builds confidence of players during sessions and signposts further volleyball opportunities where appropriate
- Manages, develops and maintains good working relationships, works constructively with others to achieved shared goals

#### General Information
- All Activators are required to attend a training workshop. They will receive guidance on how to plan, run sessions and will receive a resource booklet with all the tips and information on how to run the sessions.
- The course materials for the 16+ market will include a Go Spike Game in a Bag and Go Spike Ball
- Endorsement from Volleyball England to deliver